



Covid-19 Patient Attendance Procedure

The purpose of this document is to outline the patient journey from the moment that you arrive outside of the practice to the point where you exit the building.

Please familiarise yourself with this procedure.

This is to allow the practice to reduce the risk of transmission within the practice environment.

- Please use the toilet before attending the practice, facility will only be available for emergency use.
- PLEASE ARRIVE UP TO 5 MINUTES BEFORE YOUR APPOINTMENT – **to update your medical history and to minimize patient traffic and maintain social distancing**
- Only bring minimal belongings into the practice with you
- Attend alone wherever possible or with one other person if absolutely necessary (Preferably a member of the same household)
- Please wear a simple face covering when you attend - mask or scarf covering nose and mouth. A mask will be provided and £1 may be added to your account if we provide you one.
- You can only enter the building at the agreed time.
- Please sanitise your hands on the wall dispenser in the hallway .
- Please hand over the completed forms sent to you by email. Please make sure it is signed and dated.
- You will be screened using the standard COVID-19 screening questions
- Please be mindful to comply with the social distancing rules in the practice
- Any belongings will be placed in a designated box in the surgery which will be disinfected after use
- Once entering the surgery, you will be asked to retain your face mask/covering until the end of the appointment
- At the end of treatment, you will be asked to put your face mask/covering back on, and retrieve your belongings from the box.
- You will then proceed toward the back door exit, where we have another reception area to attend to departing patients needs.

****Due to the nature of Covid -19 procedures we need to make you aware that there is no flexibility with late attendance of your appointment. The designated fallow period is not adjustable. If you arrive late, we would be unlikely to be able to fulfill your appointment and the fees as a missed appointment will apply.**

Thank you for your cooperation and we look forward to welcoming you to Affinity Dental Care & Implant Centre